

TERMS AND CONDITIONS for BLEND Studios, for customers

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SHIPPING TERMS BLEND Studios

You are our customer and we ensure you that we will do our absolute best to provide you with high quality service. There are a few things we would like to point out to you. Please read this carefully.

1) Returning or exchanging items

Item no good = money back

You are allowed to return any item you purchased in the BLEND Studios within 7 workdays after receipt, no explanation required.

The purchase of your item will be final 7 days after receipt.

Please also read chapter 7: 'Law information about returns' carefully.

Does something go wrong even though you ordered in time, paid the right amount of money in time, and you gave us the right address and phone number? Then you may cancel your order and we will issue a full refund of the paid amount, excluding the delivery charge of the return.

You are allowed to check and fit on the items you received, as is usual in regular stores, but keep in mind that items may only be returned in their original condition: in it's original packaging, with tags, and with no harm or damage to them. In case the returned item is obviously damaged, we have the right to demand a reasonable compensation.

Quality guarantee

Before magazines or items are sent to you, they are carefully checked for damage or errors. In case of an unexplainable manufacture error to the item, you may return the item within 3 days after receipt. We will replace the item with a new one. In case the item is out of stock, we will issue a full refund. All delivery charges are for the buyer.

BLEND Studios is not responsible for worn or washed items! Hand made clothing is being sold in the BLEND Store. There is a possibility of irregularities in the material of these clothings. Also stains, made due to the colouring bath they go through, can be seen on these hand made clothes.

2) Delivery and shipping costs

We guarantee delivery within 3 days from ordering. You will often get it sooner, but unfortunately we can't guarantee that since we depend on the delivery schedule of TNT. Please note that TNT does not deliver on Sundays and holidays.

Delivery costs

The customer will not be charged for delivery costs, in case of costs it will be mentioned.

3) Prices and payment options

The only valid price is that which is displayed at the time of ordering. All prices are inclusive of VAT. Payment is done through iDEAL or Visa/ Mastercard.

Based on the results of a solvability investigation, BLEND Studios has the right to exclude certain payment options at any time.

4) Refusing orders

BLEND Studios is allowed to refuse any order. BLEND Studios is free in this choice and hence does not have to provide a motivation in doing so. If BLEND Studios does not accept an order, this will be reported right away.

5) Terms of ownership

BLEND Studios will only ship the item(s) once payment has been properly received. All items will remain in ownership of BLEND Studios, until the entire bill has been completed by the buyer.

6) Privacy policy and creditors

Privacy statement of BLEND Studios

BLEND Studios drew up this privacy statement, to underline that we take your privacy very serious. In the text below we describe how we treat your personal information.

All the information that BLEND Studios collects will be considered strictly confidential. We do not disclose information about our customers to third parties. The information you provide us with will be treated with the greatest care.

The use in registering these data is to be able to provide custom editorial and commercial information to our visitors.

In our registration forms, we ask our customers for personal data (such as name, address, email and function). This information is needed to handle your orders correctly and to provide you with news and events about the BLEND Studios.

Our sites contain links to other sites and sites of (business) partners that are not managed by BLEND Studios. Therefore we are not responsible for either the privacy policy or the content of these sites.

BLEND Studios uses security systems to prevent the loss, mutilation or any other assault of information.

The correct address

We kindly ask you to provide us with the correct address and phone number. If this information is not correct, we cannot guarantee that delivery will take place in time. The costs of shipping to an incorrect address and possibly reshipping will be paid by the buyer.

7) Law information about returns

The right to return

You are allowed to return any item you purchased in the BLEND Studios within 7 workdays after receipt, no explanation required. You ratify this term, by shipping the goods to us in time. Please note that the buyer is responsible for all possible costs and risks concerning this return shipping.

BLEND Studios will return the payment within 30 days after receiving the returned product if the product is not damaged, worn, washed or used in any other way. The product needs to be returned in the original packaging with the hangtags attached to the product.

The costs for returning the goods will be paid by the buyer.

All articles should be returned to:

BLEND Studios
Postbus 16007
2500 BA
Den Haag

Consequences of returns

When the value of an article has decreased by damage, BLEND Studios will demand a reasonable compensation. This won't happen when the decrease in value was caused only by fitting or checking the item.

8) Warrantee

Unless stated otherwise, the Dutch laws on warrantee are valid on all items.

9) Colophon/exploiters of the online shop

Blend B.V.

Address en contact information:

BLEND Studios
TT Vasumweg 93
1033 SG Amsterdam

POSTBUS 59680
1040 LD AMSTERDAM

PHONE_ **+31 (0)20-751 27 30**
FAX_ **+31 (0)20-751 27 31**

WEBSITE_ **www.blend.nl**
EMAIL_ **lezersservice@blend.nl**
TEL_ **+31 (0)20 751 32 53**

BANK_RABO bank: **1226.61.591**
IBAN_ **NL22Rabo0122661591**
SWIFT_ **RABONL24**
TRADE REGISTRATION_ **50250930**
VAT IDENTIFICATION_ **NL822640193.B01**

10) Applicable law

To this website and to these Terms and Conditions, the general Dutch laws are applicable.